

WallBeds Australia Purchase Conditions of Sale

Freight Policy – Flat Pack

****Delivery is included to the premises – it is not unpacked into the home, set up, or assembled, and it does not include packaging and shipping material removal. ****

We use the company Mainfreight. We will email you a freight tracking number upon dispatch from our factory.

You will receive an SMS from Mainfreight when your order is at the depot and when it is ready for delivery.

Standard Delivery Instructions:

Please contact the customer regarding delivery – no authorised holds / re-delivery/redirection.

In some cases, where the driveway has limited access or is too steep, or where you live in a unit complex, the driver may need to place the order kerbside, on the nature strip, or in the customer's car park.

The WallBed arrives in a 2-meter x 1-meter skid (timber crate), which weighs approx. 200kg – (Mainfreight will use a tail lift to take off the truck)

The freight company does not hand unload for you.

Once the crate is delivered, the lid can be removed using either a Phillips Screwdriver or a Phillips Bit attached to a drill. It is highly recommended that two people unload the WallBed Panels and Hardware into the home. **The heaviest piece is around 20kg.**

If you have any questions, don't hesitate to contact WallBeds Australia to discuss.

Example of a WallBed Crate



Freight Policy – Mechanism / Mattress

We use Aramex / Allied / Toll freight companies depending on your item.

Standard Delivery Instructions:

Place it at the front door if not at home at the time of delivery.

If there is another place on the property you would like the order placed if you are not home, please let us know before dispatch – once your tracking number has been sent, this cannot be updated.

You will receive an SMS when your order is ready for delivery and can track your order online (Unfortunately, Aramex / Allied do not offer the service to call).

Items to check for Wall Bed location in the room:

PowerPoints—These will need to be removed, or a space should be cut into the Lower Back Panel of the WallBed **(the client is responsible for these items)**. It is impossible to attach the WallBed cabinet correctly to the wall over the front of a PowerPoint.

Ceiling fans – Ensure sufficient distance from the wall bed door panel to the ceiling fan.

High skirting boards - Our standard skirting cut-outs are 125mm high for the Alpha Bed and 110mm high for the NeXT Bed.

Charges apply for any amendments to our standard skirting cut-outs.

If you have any concerns, don't hesitate to contact us.

Mattress information for the Wall Bed (we also sell mattresses if you need one)

The Alpha Bed - Maximum of 30cm pocket innerspring mattress no more than 47kg.

The NeXt Bed—The adjustable wall mount bracket allows the NeXt Bed to accommodate a mattress size ranging from 20cm to 27cm—no more than 47kg.

At its smallest protrusion, the wall bed can fold into room 2184, which is 'folded down into the room' - this will allow for a 20cm mattress.

If you have plenty of room, you can extend 2286 into the room, allowing a 27 cm mattress.

Latex (too heavy) and Futon (not ridged) styles are not recommended for either type of wall bed.

Carpet/Flooring:

If you need to change the flooring once your wall bed has been installed, it will need to be disassembled. Don't hesitate to contact WallBeds Australia to discuss this.